



Update Army WAWF Implementation

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May 10, 2006

High-level ConOps between Army and DFAS



DFAS Roles and Responsibilities

- ✓ Provide implementation planning and management
- ✓ Act as site liaison
- ✓ Deliver training
- ✓ Manage Group Administrator (GAM) functions as required
- ✓ Provide Army Help Desk Support @ 1-866-598-3560
- ✓ Vendor marketing
- ✓ Engage Army in sustainment planning

Army Roles and Responsibilities

- ✓ Provide policy and oversight
- ✓ Direct activities within Army
- ✓ Support site preparation
- ✓ Ensure personnel attend training
- ✓ Prepare contracts
- ✓ Monitor status of WAWF transactions
- ✓ Sustainment

Standard Site Implementation Plan



Pre-Visit Prep

- Identify Site Coordinator/Lead
- Deliver Implementation Letter
- Identify Site Tenant Activities
- Schedule Site Command Briefing
- Issue Meeting Notifications

First 30 Days

- Form Site Team
- Review POAM
- Schedule Regular Meetings
- Assemble DoDAAC Listing
- Set-Up Organizational e-Mail Boxes
- Ensure HW/SW Requirements are Met
- Identify Users by Role
- Review Contracts

30 - 60 Days

- Reserve Training Facilities/Schedule Trainers
- Schedule Users for Training
- Request Completion of DD Form 2875s
- Identify/Appoint Site GAMS
- Send Marketing Material/Training Notifications to Vendors

60-90 Days

- Collect DD Form 2875s
- Assemble Class Rosters
- Send copies of Rosters/2875s to DFAS
- Ship Training Materials

Training/Post-Delivery

- Deliver Training
- Prepare Lessons Learned
- Prepare Progress Reports

Current Status - Army WAWF



Completed

- Command Briefs - 29
- Vendor Training - 368
- Government Training - 3 sites

Proposed Schedule

- May 22 - Hood, Lewis, Campbell, Monroe, Drum
- May 30 - Sam Houston, Eustis, Anniston
- June 5 - Bliss, Story, McClellan, Watervliet
- June 12 - Lee, Rucker, Dix
- June 19 - White Sands, Tooele, Knox, Detrick, Shelby, Picatinny
- June 26 - McAlester, Leonardwood, APG, RI Arsenal, Monmouth
- July 10 - Red River, McPherson, Sierra, Leavenworth, Myer, Pine Bluff, Tobyhanna
- July 17 - Gillem, Hunter Liggett, Riley, Belvoir, Little Rock, Carlisle Barracks
- July 24 - Yuma PG, Irwin, DC Area, Goose Creek, New Cumberland
- July 31 - Huachuca, Gordon, Jackson, Letterkenny
- August 7 - Warren TACOM, Meade/Adelphi, West Point
- August 21 - Stewart, Carson, Blue Grass, Snelling, Natick, Polk, Benning
- August 28 - McCoy, Crane

Next 30 to 60 Days:

- Army Coordinate Draft Training Schedule & Provide Adjustments (50%)
- Submit Formal Training Schedule to ASA(FM&C) For Coordination (50%)
- Army Complete DoDAAC Structure
- DFAS Issue Final Training Schedule to Army
- DFAS Identify/Train WAWF Installation Liaison Representative
- DFAS Train/Deploy 7 Contractor WAWF Training Teams

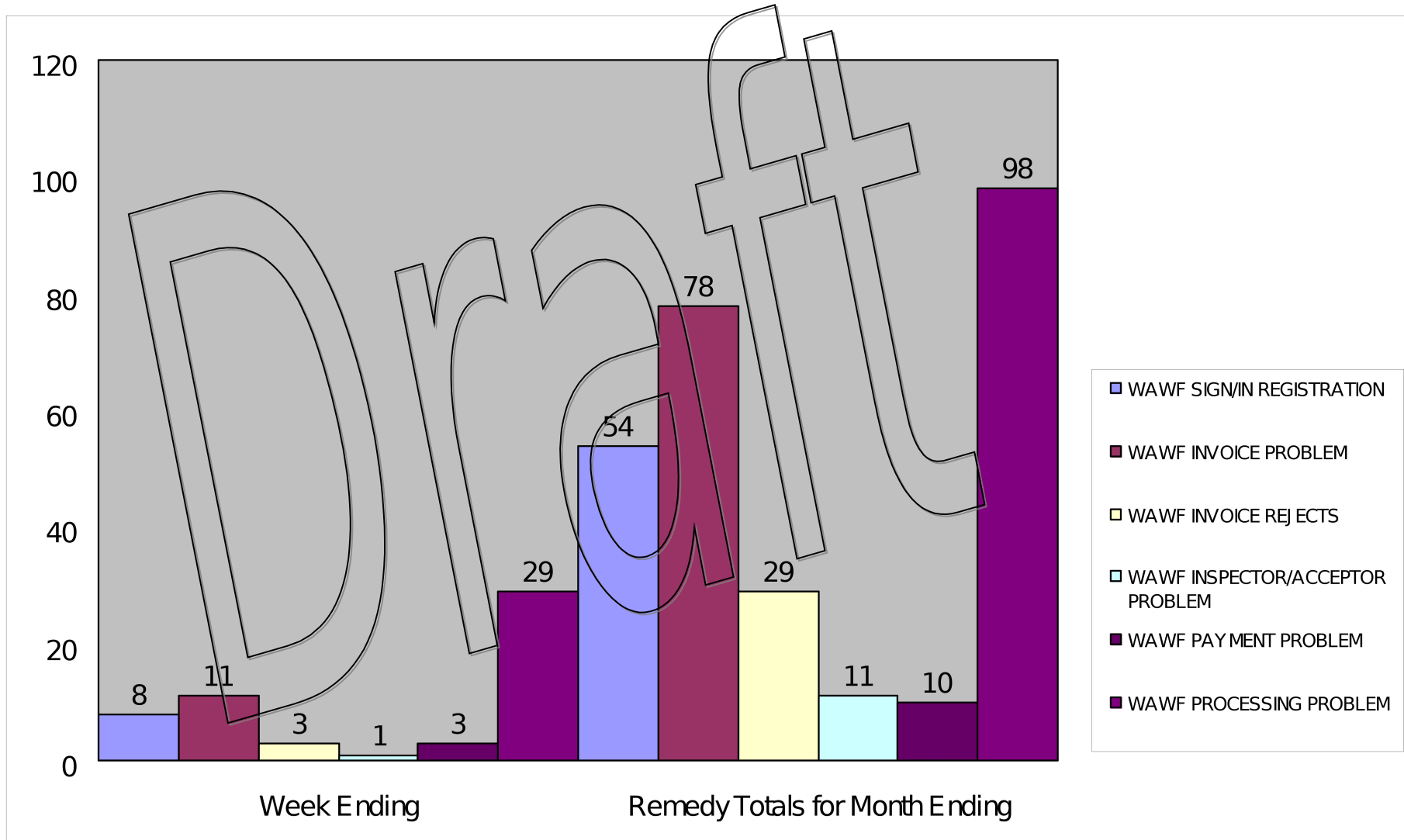
• Next 61 to 90 Days:

- Start Initial Training Based on Final Training Schedule
- Review Initial WAWF Usage Statistic Reports Internally and Subsequently with ASA(FM&C)
- Coordinate with ACA and DISA PM on DoDAAC Issue Loads

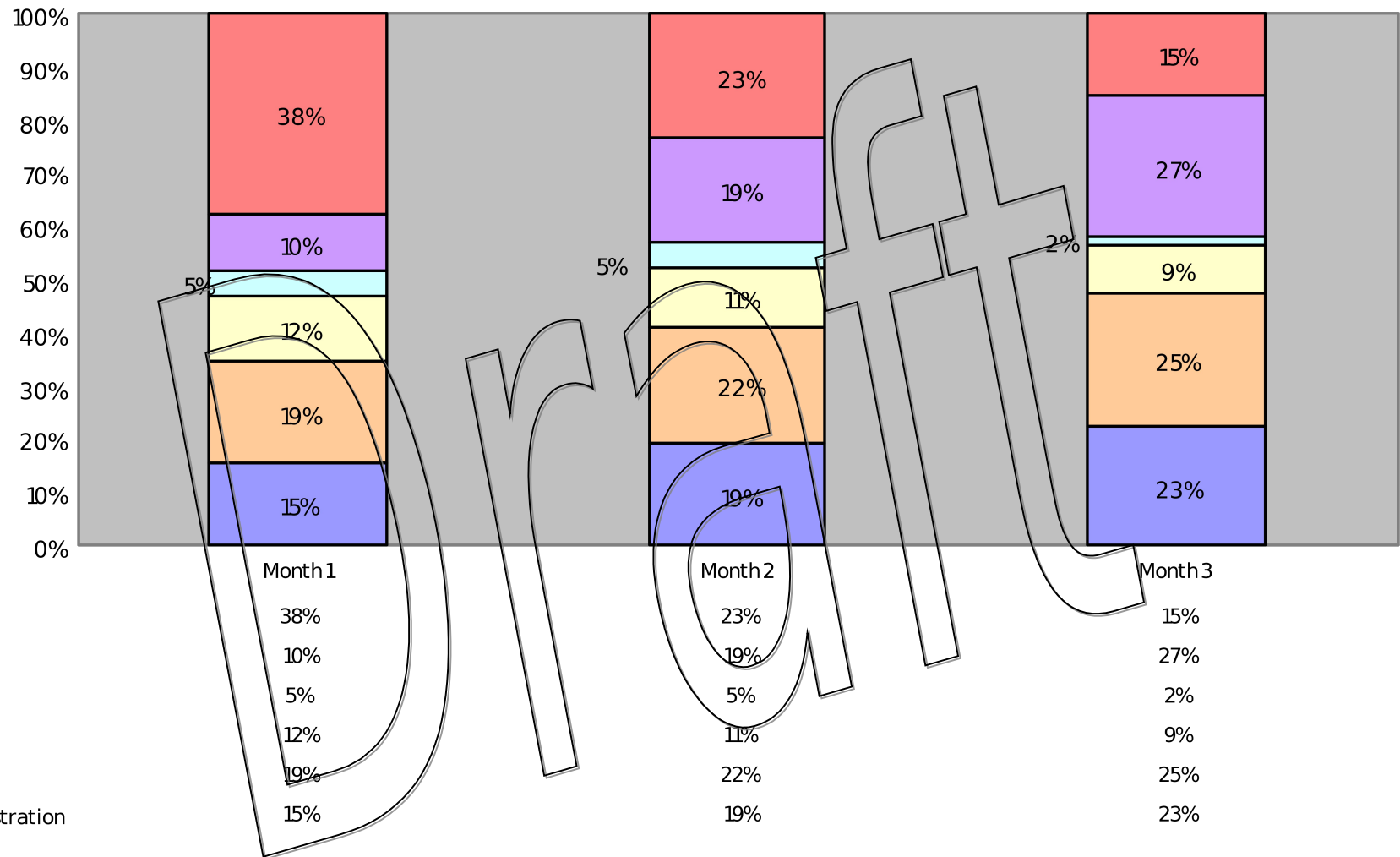
• Next 91+ Days:

- Continue Executing WAWF Training Schedule
- Report WAWF Usage Statistics by MACOM to ASA(FM&C)
- Coordinate with ACA and DISA PM on DoDAAC Issue Loads

WAWF Help Desk - Call Categories

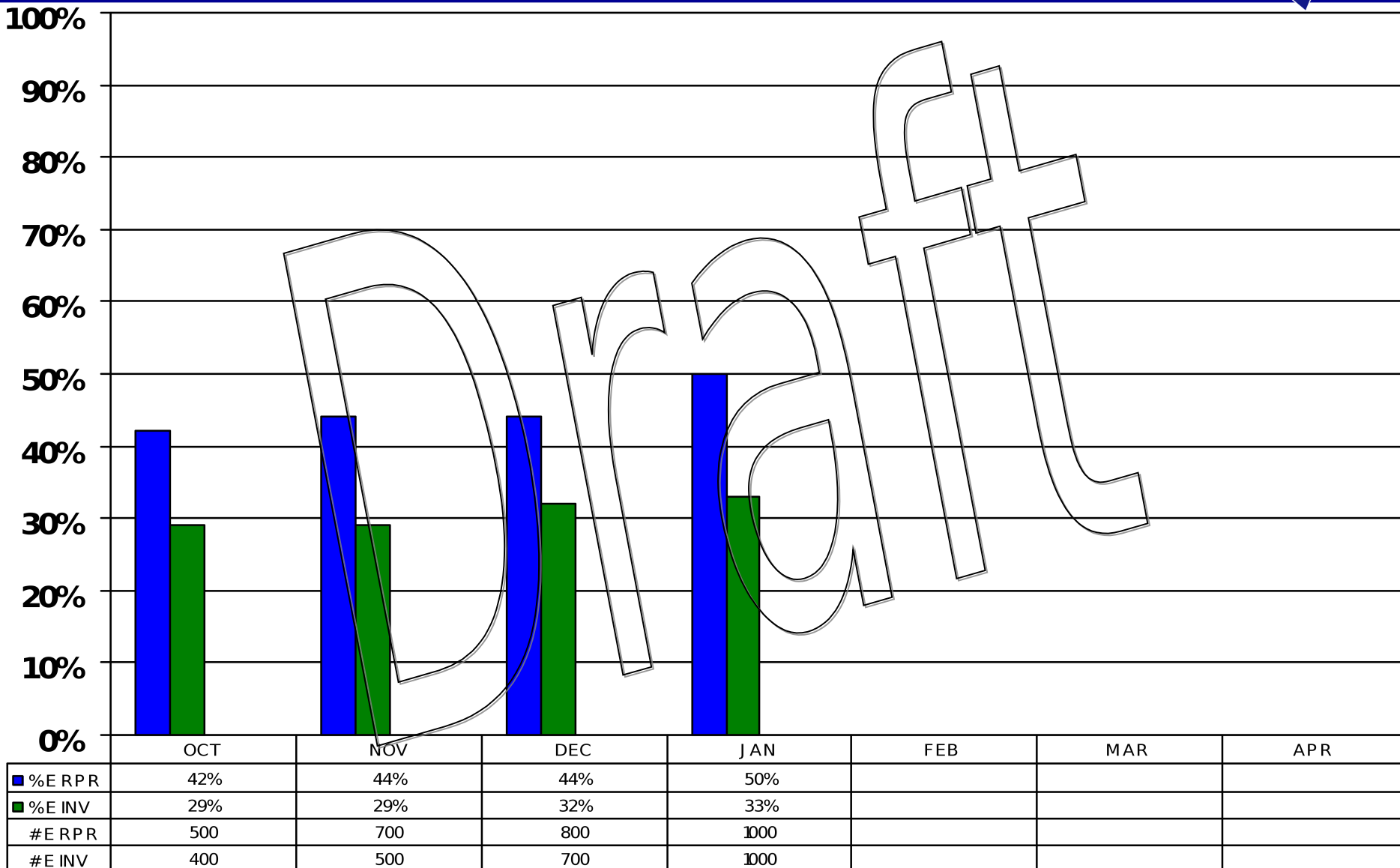


WAWF Help Desk - Ticket by Category



Total Army Electronic Usage (FY##)

Invoice & Receiving Report



CAPS-W data as of 05/04/06

5/10/2006

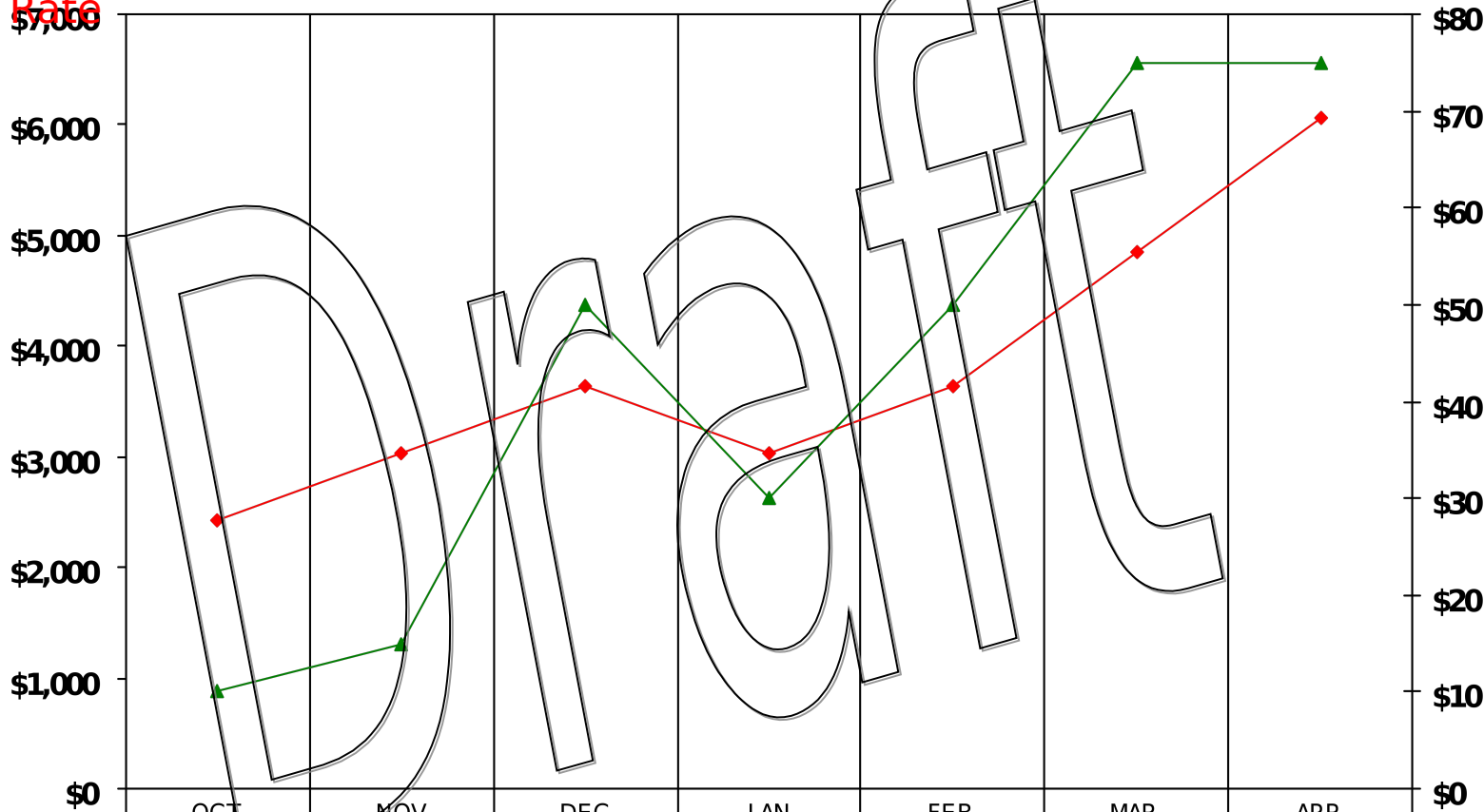
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FORSCOM Source Cost Comparison (FY##)



Manual
Rate

Electronic Rate



	OCT	NOV	DEC	JAN	FEB	MAR	APR
Manual Rate (\$24.26)	\$2,426	\$3,033	\$3,639	\$3,033	\$3,639	\$4,852	\$6,065
Manual Documents	100	125	150	125	150	200	250
Electronic Rate (\$3.96)	\$40	\$59	\$198	\$119	\$198	\$297	\$297
Electronic Documents	10	15	50	30	50	75	75

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